

# COVID-19 Visitation Plan

## Updated 20<sup>th</sup> June 2022 to current

In association with the latest advice from NSW Health dated 3<sup>rd</sup> June 2022 and feedback from our Residents and Relatives, we have updated our visitation plan to continue making the safety and wellbeing of our residents and staff a priority. To ensure this, the following will apply:

### Number of Visitors:

- Residents are permitted to have two fully vaccinated visitors aged 12 years and over, plus two children aged under 12 years per day.
- People who are providing a service to the resident (i.e a health or other professional service) are not counted as a visitor.
- *Additional visitors allowed under compassionate rounds as approved by Facility Manager, Clinical Manager or Registered Nurse in charge.*

### Visiting Hours:

**9 am to 4 pm Monday to Friday**

**9 am to 1 pm Saturday**

*Sunday and Out of hour visits pre-approved by Management*

*Social outings available anytime Monday to Sunday*

### Outdoor visits:

- If you are unable to complete a test / enter the facility, outdoor visits are **always** available.
- Phone ahead to organise so staff have time to have your resident ready outside at meeting area.
- Outdoor visits can be held at the Bonny Doon Veranda further down from the admin entrance, park across the road or a stroll along the nearby footpath.
- Please **DO NOT** occupy the testing area under the gazebo for your outside visit.

### Inside visits:

- PPE supplied by Mareeba must be worn at ALL times, even in the resident's room. Babies and toddlers under 3 years of age should not wear a mask as it is a choking hazard.
- Maintain social distancing and hand hygiene.
- Visits to take place in Resident rooms only. Avoid **indoor** common areas such as lounge and coffee shop. This is a directive from NSW health. Residents in our Fairweather & Brigadoon wings may utilise the outdoor garden areas of these wings.
- Other areas of the facility are welcome to enjoy the **outdoor** veranda areas.

### Social Outings:

- Social outings require the completion of a social outing form. This will provide dates of the outgoing so staff can follow the Rapid antigen testing of residents as per the NSW health directive. All Residents who attend a social outing are required to do a RA Test on days 2 and 6 after they return.
- Social outing forms can now be approved by Admin staff during visiting hours and completed "on the spot" to avoid the 24 hour prior requirement. If you are doing a social outing **outside of our advertised visiting hours or overnight social leave**, you will need to have your form completed and submitted prior.
- Social outing forms can be collected from Admin or obtained from website [www.mareebaagedcare.com.au](http://www.mareebaagedcare.com.au) under COVID-19 news section.

### Vaccination Requirements

- Visitors aged 12 years and over must have received a second dose of a COVID vaccination at least 14 days prior to their visit.
- Visitors are strongly encouraged to get a booster vaccine if they are eligible for one
- Up to 2 children under 12 years are permitted to visit provided they are accompanied by a fully vaccinated person.

### Rapid Antigen Test Requirements:

- All visitors will be required to complete and present a negative Rapid Antigen Test (RA Test) before entering the facility.
- **A negative RA Test is required every 24 hours/ a new test each day you visit.**
- A Testing area has been set up at the front of the building, under the Gazebo next to main doors.
- Visitors bringing their own RA Test are to show to admin staff prior to completing.
- Tests must be discarded into bins provided after sighted by Admin staff, prior to entry.
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### Helpful Tips:

- If unable to visit, you can drop off items to Admin during office hours and they will be delivered to your loved one.
- Continue to monitor our website [www.mareebaagedcare.com.au](http://www.mareebaagedcare.com.au), Facebook page and emails for updates.

### Code of Conduct

- **Staff will not tolerate abuse or rude behaviour.** Please be respectful to staff and the processes currently in place that aim to keep your loved one safe.
- Phone ahead before you visit to confirm information if you are unsure.
- This is an extremely fluid situation and changes can come into effect at short notice.

**Thank you. Mareeba Management 20<sup>th</sup> June 2022**