

COVID-19 Visitation Plan

Effective 7th January 2022 until further advised.

In response to the increasing case numbers in the community, we will continue to make the safety and wellbeing of our residents and staff a priority. To ensure this, the following will apply until further advised:

Number of Visitors:

- Visitors will be limited to **ESSENTIAL** care visits only until otherwise advised. Please only visit if necessary to do so as opposed to a general social visit.
- Visits will be limited to **ONE** essential visit per resident per day.

Rapid Antigen Test Requirements:

- All visitors will be required to complete and present a negative Rapid Antigen Test (RA Test) before entering the facility.
- Mareeba will issue **ONE** RA Test per resident every 3 days/ 72 hours that can be provided to **one** nominated visitor.
- Please co-ordinate with your family members as to who will receive the Mareeba supplied test and who will visit what day to keep with the one visitor rule.
- For any other visitor wanting to see their resident, who do not use the Mareeba supplied test, you will need to bring your own RA Test and **complete it under supervision of Mareeba staff prior to entry to the facility and be dated.**
- A negative RA Test result is valid for a period of 3 days before you will need to complete another test.
- A Testing area has been set up at the front of the building, under the Gazebo next to main doors.
- RA Tests not provided by Mareeba will be purchased at your own expense. Test kits should be available from your local pharmacy or major supermarkets.

Outdoor visits:

- If you are unable to complete a test / enter the facility, outdoor visits are an option however visitor and resident will need to wear a mask for the duration.
- Phone ahead to organise so staff have time to have your resident ready outside at meeting area.
- Outdoor visits can be held at the Bonny Doon Veranda further down from the admin entrance or the park across the road as long as you are not in contact with crowds.
- Please DO NOT occupy the testing area under the gazebo for your outside visit.

Inside visits:

- If visiting inside the facility, you will be provided with a P2 grade mask (next step up from a surgical mask) this must be worn at ALL times, even in the resident's room.
- Maintain social distancing and hand hygiene.

Helpful Tips:

- **Phone** prior to your visit to check eligibility of Mareeba Supplied test or that your resident has not already received their essential visit for the day.
- If unable to visit, you can drop off items to Admin during office hours and they will be delivered to your loved one.
- Social outings will need to have an approved risk assessment. You will need to submit 24 hours prior, again we emphasise social outings only if essential to do so and only to a family home.
- Continue to monitor our website www.mareebaagedcare.com.au, Facebook page and emails for updates.

Code of Conduct

- **Staff will not tolerate abuse or rude behaviour.** Please be respectful to staff and the processes currently in place that aim to keep your loved one safe.
- Phone ahead before you visit to confirm information if you are unsure.
- This is an extremely fluid situation and changes can come into effect at short notice.

Thank you. Mareeba Management 7th January 2022