



## COVID-19 Visitation Plan

Effective 11<sup>th</sup> October 2021 ongoing

In accordance with the latest information released 7<sup>th</sup> October 2021 in response to the current cases/locations in NSW, the following will apply **until further advised**:

<p><b>Standard requirements for every person ENTERING the facility</b></p>	<p><b>All staff and visitors must wear a surgical mask while in a residential aged care facility.</b></p> <ul style="list-style-type: none"> <li>• Visitors MUST be fully Covid-19 vaccinated and their second dose must have been received at least 14 days prior to their visit.</li> <li>• Two visitors per day aged 12 years and over will be permitted to visit a resident</li> <li>• To assist with the screening/ sign in process please have your proof of vaccination ready each time you visit. It can be shown either on your phone or a printed copy.</li> <li>• <b>Children under 12 are not be permitted to enter an aged care facility</b></li> <li>• Please check in at the Admin window for screening.</li> <li>• Hand hygiene upon entry and exit</li> <li>• Maintain social distance with all staff, residents and other visitors.</li> <li>• Will not be able to enter if unwell</li> <li>• Doors are currently locked and will be opened after window check. Please be patient as we stagger door openings in line with social distancing requirements at the sign in system.</li> </ul>
<p><b>Sign in system</b></p>	<ul style="list-style-type: none"> <li>• Each person entering facility to be signed in via both Services NSW QR Code <b>and</b> electronic visitor system located at Reception.</li> <li>• Each visitor will be required to read the current hotspot/excluded locations list before signing in.</li> <li>• Mandatory health screening &amp; temperature check</li> <li>• Visitor sticker label to be worn for duration of visit</li> <li>• Sign out via electronic visitor system located at Reception upon exit.</li> </ul>
<p><b>Visiting times</b></p>	<ul style="list-style-type: none"> <li>• 9:00am to 4:00pm Monday to Friday</li> <li>• 9:00am to 1pm Saturdays</li> <li>• <b>Closed Sundays and public holidays</b></li> <li>• No time set for length of stay</li> </ul>

	<ul style="list-style-type: none"> <li>• Pre-approved visits on compassionate grounds allowed outside visiting hours.</li> </ul>
<b>Visitors</b>	<ul style="list-style-type: none"> <li>• Maximum of 2 visitors per resident per day aged 12 years and over.</li> <li>• Children under 12 are not be permitted to enter an aged care facility</li> <li>• Exclusions will apply to anyone who resides at, has travelled from, or been in contact with persons who has travelled from a currently listed hotspot or stay at home order location.</li> <li>• Please refer to NSW Health website or phone our Admin team during visiting hours listed above to confirm.</li> <li>• <b>If you are an out of area visitor, we recommend you phone ahead to confirm current restrictions as it can change at very short notice.</b></li> </ul>
<b>Visiting locations</b>	<ul style="list-style-type: none"> <li>• <b>Visits are permitted in either the resident's room or an outside area but not in any inside communal areas.</b></li> </ul>
<b>Social outings</b>	<ul style="list-style-type: none"> <li>• Available Monday to Sundays pending any current advice/ restrictions as advised by NSW Health.</li> <li>• <b>Risk assessment form to be completed and submitted for approval 24 hours prior to the outing. No Risk Assessment Form, no outing.</b></li> <li>• Monday to Saturday doors open to come in and pick up resident.</li> <li>• Sunday/Public holidays: Doors closed. Buzz intercom at Admin entrance. Resident will be brought to meet you at main entrance</li> <li>• All events must be in accordance with with current social gathering government advice and recommendations, residents must not be travelling to a hotspot or stay at home order location, nor be in contact with anyone from these locations.</li> </ul>

**Please be advised that these requirements can change at any time without prior notice in the event of transmission or outbreaks.**

Any changes to visitation will be communicated as soon as new requirements are clarified. All information is based upon the current advice and recommendations from peak health and government bodies.

If you have any concerns or questions, you can contact us by phone 66452966 or email [office@mareebaagedcare.com.au](mailto:office@mareebaagedcare.com.au)

You can also keep up to date with information via our Facebook page and website: <https://www.mareebaagedcare.com.au>

Thank you for your ongoing support and cooperation. *Mareeba Management 7<sup>th</sup> October 2021*