

COVID-19 Visitation Plan

Commencing 22nd May to 1st June 2020

This week has seen our wider community begin to return to Pre-COVID-19 activities. It is important that older Australians and in particular those who live in Aged Care Facilities such as Mareeba, maintain caution over the coming months.

Thank you to everyone who supplied feedback for our recent survey on Mareeba's COVID-19 response. The results are provided below and include resident, relative and staff feedback.

What is your connection to Mareeba Aged Care				Which of the following options best describes your opinion on Mareeba's Visitor Plan during the COVID-19 pandemic?				To what extent do you agree with Mareeba Aged Care's response to COVID-19?					Do you feel we have communicated to you adequately to you during the COVID-19 pandemic?						
Resident	Resident's family or friend	Facility employee	Other (please specify)	No Visitors	Visitors allowed	One or Two visitors daily	No Restrictions	Agree Strongly	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Other (please specify)	Agree Strongly	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Other (please specify)
14	17	28	1	31	6	10	1	31	15	2	1	1	2	26	19	4	1	0	1
27 %	33 %	55 %	2 %	61 %	12 %	20 %	2 %	61 %	29 %	4 %	2 %	2 %	4 %	51 %	37 %	8 %	2 %	0 %	2 %

We will continue to work together with residents and their visitors to find the right balance between protecting residents from COVID-19 and providing vital social connections and support.

If you **feel you need to visit** your loved one at Mareeba Aged Care, the following will apply:

Visits will continue:

- Tuesday AM , Thursday PM and Saturday AM. Please call the Admin Team between 8am and 4pm to schedule a time.
- Current booking system remains unchanged
- Maximum 1 hr duration of visit
- Occur in private rooms and outdoor veranda's
- Number of visitors per hour will be regulated to 1 visitor per wing
- Hand hygiene, social distancing and respiratory etiquette remain mandatory.

- Health check on entry
- Residents will be permitted 2 time allocations per week for alternate family members.
- All visitors must show proof of a current Flu Vaccination as of 1 May 2020
- Entry to Mareeba on compassionate grounds for unwell or palliative residents has remain unchanged and is reviewed case-by-case.
- Video calls will be available Monday and Wednesdays via booking at administration.

This plan will be reviewed on 1st June 2020 or if conditions are breached.

We are hoping to increase our visiting days from 3 to 5 and increase the number of visitors per resident/visit to 2 after 1st June.

Local risk factors including community transmission of the virus will be considered before any adjustments to visitation plan is attended.

Continue to stay safe, wash your hands and keep at safe distance at all times.

If you have any concerns or questions please contact us to discuss. You can also keep up to date with information via our Facebook page and website -

<https://www.mareebaagedcare.com.au>



Rachel Bennett
Director of Nursing
