

COVID-19 Visitation Plan

Effective 20th July to 26th July 2020

Our current Visitation plan due to update on the 19th July will be extended for another week to the 26th July due to the changing situations in Sydney and Victoria. We are continuing to be cautious, and to some over-cautious, however we feel this is for the best to keep each and every Resident and Staff of Mareeba safe and well.

As most of you would be aware there has been a significant increase in cases in Victoria and a number of hotspot clusters emerging in Sydney suburb areas. Therefore the number of face to face visits days will remain unchanged.

At this stage we will be scheduling visits 1 week in advance only, in the event there is a significant change in restrictions.

If you **feel you need to visit** your loved one at Mareeba Aged Care, the following will apply:

- **If you have travelled to/from or have had close contact with someone who has travelled to/from Victoria & the hotspots in Sydney suburbs/ venues in the last 14 days, you will not be allowed access to Mareeba.**
- Current booking system remains unchanged. *Please call the Admin Team between 8am and 4pm to make your appointments.*
- Maximum 1 hr duration of visit & occur in private rooms or outdoor veranda areas.
- Depending on the visitor numbers on the day, we may allow **SPOUSES** to stay and visit for two hours.
- **Face to Face** visiting days will continue on Monday-PM, Wednesday– AM and Friday– AM.
- **Veranda Visits** are welcome. We would asked that you call ahead so we can have your loved one ready and available.
- **Video calls** via ZOOM - will be available Tuesdays and Thursdays
- Number of visitors per area each appointment time will be regulated
- Hand hygiene, social distancing and respiratory etiquette remain mandatory.
- Health check on entry and anyone unwell or a temperature over 37.5°C will be denied entry.
- A resident can still have up to 2 face to face visits per week, 1 of which can be scheduled in advance. The 2nd face to face appointment can be made by phoning the afternoon before a visiting day and if a spot is still available, we will book a 2nd visit for you. This allows fairness to all residents and their families in the ability to see their loved ones.
- Special requirements for visitors who reside outside the Local Health District- as per flyer.
- All visitors must show proof of a current Flu Vaccination as of 1 May 2020

- Entry to Mareeba on compassionate grounds for unwell or palliative residents has remain unchanged and is reviewed case-by-case.
- Children under the age of 16:
 - Consideration for entry under compassionate ground may be given
 - Veranda visits would be appropriate.

Thank you for your ongoing vigilance and co-operation in keeping our residents, staff members and their families safe.

If you have any concerns or questions please contact us to discuss. You can also keep up to date with information via our Facebook page and website:
<https://www.mareebaagedcare.com.au>



Rachel Bennett
Director of Nursing
20th July 2020