

21<sup>st</sup> December 2020



**As of Monday 21<sup>st</sup> December  
2020 Mareeba Aged Care is  
currently closed to all  
Visitors.**

In response to the increase in number of COVID-19 cases in New South Wales,  
NSW Health has advised the following:

*Until at least 11.59 pm on Wednesday 23 December 2020:*

- *All residential aged care facilities across NSW must exclude visitors (exemptions may apply based on compassionate grounds)*
- *All staff and exempted visitors must wear a surgical mask while in a residential aged care facility.*
- *Community activities and outings: Residents from Aged Care Facilities in NSW should not leave the facility to attend family gatherings and group excursions unless the visit is essential (such as a medical appointment)*

*NSW public orders and guidance from the Chief Health Officer must be followed and applied across the state at this point in time.*

This means that the current NSW Health advice supersedes national guidance in which our current visitation plan is based.

The current advice is being reviewed on Wednesday 23<sup>rd</sup> December 2020. We will keep you updated on changes as they occur.

We can still offer window visits and video calls to keep you connected and items can be dropped off at the Admin window to be passed on to your loved one.

We empathise with all family and friends and know this is a difficult time with the upcoming festive period but our utmost priority is to maintain the safety and well-being of our residents, staff and their families.

**Thank you for your support and understanding.**

