



## COVID-19 Visitation Plan

### Effective 1<sup>st</sup> March 2021 ongoing

In accordance with the latest information and statistics advised by NSW Health, we have updated our visitation plan effective 1<sup>st</sup> March 2021. The following will apply **until further advised**:

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| <p><b>Standard requirements for every person ENTERING the facility</b></p> | <ul style="list-style-type: none"> <li>• Must have current flu vaccination (children included) and provide proof of</li> <li>• Hand hygiene upon entry and exit</li> <li>• Maintain social distance with all staff, residents and other visitors.</li> <li>• Will not be able to enter if unwell</li> <li>• Exclusions will apply to anyone who resides at, has travelled from, or been in contact with persons who has travelled from a currently listed hotspot. Please refer to NSW Health website or phone our Admin team during office hours to confirm any locations.</li> </ul> |
| <p><b>Sign in system</b></p>   | <ul style="list-style-type: none"> <li>• Each person entering facility to be signed in via electronic visitor system located at Reception.</li> <li>• Each visitor will be required to read the current hotspot/excluded locations list before signing in.</li> <li>• Mandatory health screening &amp; temperature check</li> <li>• Visitor sticker label to be worn for duration of visit</li> <li>• Sign out via electronic visitor system located at Reception upon exit.</li> </ul>  |
| <p><b>Visiting times</b></p>   | <ul style="list-style-type: none"> <li>• 9:00am to 4:00pm Monday to Friday<br/>9:00am to 1pm Saturdays<br/><b>Closed Sundays and public holidays</b></li> <li>• No time set for length of stay</li> <li>• Pre-approved visits on compassionate grounds allowed outside visiting hours.</li> </ul>  |
| <p><b>Visiting locations</b></p>   | <ul style="list-style-type: none"> <li>• Preferably in resident's room</li> <li>• Can utilize common areas indoors or outdoors but must maintain social distancing at all times.</li> </ul>  |
| <p><b>Social outings</b></p>   | <ul style="list-style-type: none"> <li>• Available everyday</li> <li>• Monday to Saturday doors open to come in and pick up resident.</li> <li>• Sunday/Public holidays: Doors closed. Buzz intercom at Admin entrance. Resident will be brought to meet you at main entrance</li> </ul>   |

|                        |  |
|------------------------|--|
|                        | <ul style="list-style-type: none"> <li>• All events must be in accordance with with current social gathering government advice and recommendations</li> <li>• <b>YOU MUST</b> Sign Resident In/Out Using Resident outing forms book located at each nurses station. Please ask staff to assist if needed.</li> </ul> |
| <b>Verandah visits</b> | <ul style="list-style-type: none"> <li>• Still available for persons without a flu vaccination.</li> <li>• Monday to Saturdays within visiting hours.</li> </ul>   |

Please be advised that these requirements can change at any time without prior notice in the event of transmission or outbreaks.

Any changes to visitation will be communicated as soon as new requirements are clarified.

All information is based upon the current advice and recommendations from peak health and government bodies.

If you have any concerns or questions, you can contact us by phone 66452966 or email [office@mareebaagedcare.com.au](mailto:office@mareebaagedcare.com.au)

You can also keep up to date with information via our Facebook page and website: <https://www.mareebaagedcare.com.au>

Thank you for your ongoing support and cooperation.

Mareeba Management

**1<sup>st</sup> March 2021**