

## COVID-19 Visitation Plan

### Effective Friday 27<sup>th</sup> January 2021 ongoing

In accordance with the latest information released 27<sup>th</sup> January 2020 in response to the increase in number of COVID-19 cases in New South Wales, the following will apply **until further advised:**

<p><b>Standard requirements for every person ENTERING the facility</b></p>	<p><b>All staff and visitors must wear a surgical mask while in a residential aged care facility.</b></p> <ul style="list-style-type: none"> <li>• Must have current flu vaccination (children included) and provide proof of</li> <li>• Hand hygiene upon entry and exit</li> <li>• Maintain social distance with all staff, residents and other visitors.</li> <li>• Will not be able to enter if unwell</li> </ul>
<p><b>Sign in system</b></p>	<ul style="list-style-type: none"> <li>• Each person entering facility to be signed in via electronic visitor system located at Reception.</li> <li>• Each visitor will be required to read the current hotspot/excluded locations list before signing in.</li> <li>• Mandatory health screening &amp; temperature check</li> <li>• Visitor sticker label to be worn for duration of visit</li> <li>• Sign out via electronic visitor system located at Reception upon exit.</li> </ul>
<p><b>Visiting times</b></p>	<ul style="list-style-type: none"> <li>• 9:00am to 4:00pm Monday to Friday</li> <li>• 9:00am to 1pm Saturdays</li> <li>• <b>Closed Sundays and public holidays</b></li> <li>• No time set for length of stay</li> <li>• Pre-approved visits on compassionate grounds allowed outside visiting hours.</li> </ul>
<p><b>Out of area visitors</b></p>	<ul style="list-style-type: none"> <li>• <b>If you are an out of area visitor, we recommend you phone ahead to confirm current restrictions/arrangements as it can change at very short notice.</b></li> <li>• No restrictions to people from regional NSW.</li> <li>• Exclusions will apply to anyone who resides at, has travelled from, or been in contact with persons who has travelled from a currently listed hotspot</li> <li>• At the time of publication, no visitors from the Canterbury LGA – Ashbury, Belfield, Campsie, Canterbury, Clemton Park, Croydon Park, Earlwood, Hurlstone Park, Cumberland City Council, suburbs in the Mount Druitt area – Bidwell, Blackett, Doonside, Dharruk, Emerton,</li> </ul>

	Hebersham, Lethbridge Park, Minchinbury, Mount Druitt, Shalvey, Tregear, Whalan, Wilmot, Rooty Hill (suburb) and New Zealand are permitted to visits residents in residential aged care facilities.
<b>Visiting locations</b>	<ul style="list-style-type: none"> <li>• Preferably in resident's room</li> <li>• Can utilize common areas indoors or outdoors but must maintain social distancing at all times.</li> </ul>
<b>Social outings</b>	<ul style="list-style-type: none"> <li>• Available Monday to Sundays</li> <li>• Risk assessment form to be completed and submitted for approval 24 hours prior to the outing.</li> <li>• Monday to Saturday doors open to come in and pick up resident.</li> <li>• Sunday/Public holidays: Doors closed. Buzz intercom at Admin entrance. Resident will be brought to meet you at main entrance</li> <li>• All events must be in accordance with with current social gathering government advice and recommendations</li> <li>• If a resident makes a decision to leave the facility to attend a family gathering or excursion does not need to complete a 14 day self-isolation upon return but this may change at short notice.</li> </ul>
<b>Verandah visits</b>	<ul style="list-style-type: none"> <li>• Still available for persons without a flu vaccination.</li> <li>• Monday to Saturdays within visiting hours.</li> <li>• Max 2 people.</li> </ul>

Please be advised that these requirements can change at any time without prior notice in the event of transmission or outbreaks.

Any changes to visitation will be communicated as soon as new requirements are clarified.

All information is based upon the current advice and recommendations from peak health and government bodies.

If you have any concerns or questions, you can contact us by phone 66452966 or email [office@mareebaagedcare.com.au](mailto:office@mareebaagedcare.com.au) You can also keep up to date with information via our Facebook page and website: <https://www.mareebaagedcare.com.au>

Thank you for your ongoing support and cooperation.  
Mareeba Management  
27<sup>th</sup> January 2021