



Information update for visitors

15th July 2020

We have received advice from NSW Health effective Monday 13th July about a list of current hot-spots in Sydney suburbs / surrounding areas.

Please see attached.

Our visitor sign in forms have been updated with a hot-spot screening question. A current list of hot spots (as updated/provided by NSW Health) is available for you to read before answering the question.

The list will likely change as more cases develop and we will continue to update as required.

When completing/signing your questionnaire upon entry, you will now be signing in declaration of the existing COVID-related questions and any additional hot-spots as listed.

Please remember we do have additional restrictions in place for visitors who reside outside our Local Health District. An information flyer is available on our website and also posted to our Facebook page.

We request that all out of Local Health District visitors please phone ahead to schedule a visit but remember, this will need to be approved by either our Director or Deputy Director of Nursing.

We are continuing with our current visitation plan until the 19th of July. We will then create our next plan based on the advice and recommendations from the governing health bodies.

At this stage we will be scheduling visits 1 week in advance only, in the event there is a significant change in restrictions. A resident can still have up to 2 face to face visits per week, 1 of which can be scheduled in advance. The 2nd face to face appointment can be made by phoning the afternoon before a visiting day and if a spot is still available, we will book a 2nd visit for you. This allows fairness to all residents and their families in the ability to see their loved ones.

Face time calls via Zoom are also available any Tuesday and Thursday for any resident and their loved one.

Thank you for your ongoing vigilance and co-operation in keeping our residents, staff members and their families safe.

If you have any questions or concerns, please contact our Administration Team during Office hours 8:00 am to 4:00pm on (02) 66452 966

Rachel Bennett

Director of Nursing

15/07/2020



Health

Monday 13th July 2020

NSW Health is requesting residential aged care facilities screen staff and visitors against the following venues and dates:

- **Crossroads Hotel, Casula:** 3-10 July (people who attended the Crossroads Hotel during these dates are advised to immediately self-isolate until 14 days after they were last there and attend a clinic for testing even if they have no symptoms .
- **Picton Hotel:** 4, 5, 9, 10 July
- **Planet Fitness, Casula:** 6 - 10 July
- **Star City Casino:** 4 July (8:00pm - 10:30pm)
- **Canterbury Leagues Cub:** 4 July (11:00pm - 1:00am)
- **Narellan Town Centre Shopping Town** (Kmart, Target, Best & Less, H&M and food court): 6 July
- **Zone Bowling, Villawood:** 27 June (11:00am – 3:00pm)
- **Cook, Kurnell:** 5 July (11:30am - 12:30 pm)
- **Highfield, Caringbah:** 5 July (6:00pm - 9:00pm)
- **Merimbula RSL:** 6 July (6:00pm - 9:00pm)
- **Waterfront Café, Merimbula:** 7 July (8:30am - 9:30am)
- **Murray Downs Golf Club:** 4-5 July

Staff and visitors who have attended these venues on these dates should not be allowed to enter the facility until 14 days after they last attended the venue and are well.



Health

